



### Announcements

We've launched a brand new experience to accelerate your workflow.

[See what's new](#)

### My Worklist

- Results**  
 Task in [Project name \(P-123\)](#) • **MISSING DOCUMENTS** • Urgency 95 Go
- Invite Participants**  
 Task in [Project name \(P-222\)](#) • **IN PROGRESS** • Urgency 33 Go
- Select Participants**  
 Task in [Project name \(P-321\)](#) • **IN PROGRESS** • Urgency 40 Go

[Show more](#)

### Pulse

Start a conversation 📎

**John Brown** 🌐 2 minutes ago ⋮  
 Hey team!  
  
 Here is that file I was talking about. Could you all please take a look and take the time to fill out the usability survey? Results on this could impact design workflow by a lot.  
  
 Thanks!  

**TPS report.docx** ⬇️

💬 Comment 4 👍 Like 8

**Mike White**  
 This is great stuff! Thanks for taking the time to collect this data.  
  
💬 👍 a few moments ago

**Sue Smith**  
 I agree, this is really detailed. I would also suggest you take a look at the following site, [design.pega.com](#)  
  
💬 👍 a few moments ago

Add a comment 📎 ➡️



Home

- Create
- Project
- Participant

and new experience to accelerate

See what's new

### My Worklist

- Results**  
 Task in [Project name \(P-123\)](#) • **MISSING DOCUMENTS** • Urgency 95 Go
- Invite Participants**  
 Task in [Project name \(P-222\)](#) • **IN PROGRESS** • Urgency 33 Go
- Select Participants**  
 Task in [Project name \(P-321\)](#) • **IN PROGRESS** • Urgency 40 Go

Show more

Pulse History

### Pulse

Start a conversation

**John Brown** 2 minutes ago

Hey team!

Here is that file I was talking about. Could you all please take a look and take the time to fill out the usability survey? Results on this could impact design workflow by a lot.

Thanks!

**TPS report.docx**

Comment **4** Like **8**

**Mike White**  
This is great stuff! Thanks for taking the time to collect this data.  
 a few moments ago

**Sue Smith**  
I agree, this is really detailed. I would also suggest you take a look at the following site, [design.pega.com](#)  
 a few moments ago

Add a comment



### Announcements

We've launched a brand new experience to accelerate your workflow.

[See what's new](#)

### My Worklist

- UN Results**  
Task in [Project name \(P-123\)](#) • **MISSING DOCUMENTS** • U
- UN Invite Participants**  
Task in [Project name \(P-222\)](#) • **IN PROGRESS** • Urgency
- DC Select Participants**  
Task in [Project name \(P-321\)](#) • **IN PROGRESS** • Urgency

[Show more](#)

## New Project (P-###) ✕

Name \*

Product

User Story

What is the user story associated this this usability test?

Lead Researcher \*

Description \*

Planned start \*

Planned completion \*

### Desired Participant Qualities

Define the criteria by which you will select participants for this study. Add one criteria at a time. To add additional criteria use +Add.

Define criteria	
<input type="text"/>	

[+Add](#)

[Cancel](#)

[Submit](#)



**Priority**  
10

**Status** IN PROGRESS

**Product** Agile Studio

**Feature** --

**Lead Researcher** [Jessica Sola](#)

**Planned start** June 2, 2022

**Planned completion** July 14, 2022

**Updated** [Phillip Wang](#) 2d ago

**Created** [Jessica Sola](#) 6d ago

- Details**
- Pulse
- Participants 4



- Tasks**
- UN Select participants**  
Due in 2d • Urgency 95 Go
  - UN Review participants**  
Due in 2 days • Urgency 45
  - DC Invite participants**  
Due in 2 days

**Details**

**Project Description** Select participants for usability study on case usage history. Participants should be familiar with Agile Studio.

**Desired Participant Qualities**

- Located in North America
- Familiar with Agile Studio

**Attachments** 0

No items

**Followers** 0

No items

**Tags** 0

No items



**Case usage history**  
P-253

Priority **10**

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher [Jessica Sola](#)

Planned start June 2, 2022

Planned completion July 14, 2022

Updated [Phillip Wang](#) 2d ago

Created [Jessica Sola](#) 6d ago

**Details**

Pulse

Participants **4**

✓ Create
Recruit
Testing
Results

**Select Participants**  
Due in 2 days - Urgency 45

Select participants for this usability study from the table below.

6,102 results
Filter
Sort
Group
Fields

<input type="checkbox"/>	Name	Job Title	Alliance	Squad	Last Study
<input type="checkbox"/>	<a href="#">Peggy Rogers</a>	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021
<input type="checkbox"/>	<a href="#">Hilario Rosenstengel</a>	Sr. Sales Compensations Analy...	1:1 Customer Engagement	1:1 Alliance TOP	05/04/2021
<input type="checkbox"/>	<a href="#">Venita Fortun</a>	Client Executive	1:1 Customer Engagement	Internal Dev. Services	04/062021
<input type="checkbox"/>	<a href="#">Gavan Aldren</a>	Consulting Manager	1:1 Customer Engagement	Financial Services	03/04/2021
<input type="checkbox"/>	<a href="#">Theo Pemberton</a>	Sr. Director, Product Marketing	Product Marketing	Product Marketing	07/09/2021
<input type="checkbox"/>	<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engineer	TSO Cloud Engineering	Cloud Infrastructure Engineering	09/07/202
<input type="checkbox"/>	<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020
<input type="checkbox"/>	<a href="#">Deeann Huebner</a>	Jr. Director, Prodcut Marketing	Product Marketing	Product Marketing	04/02/2020
<input type="checkbox"/>	<a href="#">Gunar Vinck</a>	Lead Business Architect	Business Architecture	Quality Services	03/06/2020
<input type="checkbox"/>	<a href="#">Chrotoem Woller</a>	Sr, App. Engineer, Sales Autom...	App. Engineering	Sales Automation	02/06/2020
<input type="checkbox"/>	<a href="#">Derril MacLoughlin</a>	Dir. Front End Engineer	Front End Engineering	Integration	09/18/2019
<input type="checkbox"/>	<a href="#">Mora Scarre</a>	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019

**Details**

**Project Description** Select participants for usability study on case usage history. Participants should be familiar with Agile Studio.

**Desired Participant Qualities**

- Located in North America
- Familiar with Agile Studio



**Case usage history**  
P-253

Priority **10**

Status **IN PROGRESS**

Product **Agile Studio**

Feature **--**

Lead Researcher **Jessica Sola**

Planned start **June 2, 2022**

Planned completion **July 14, 2022**

Updated **Phillip Wang 2d ago**

Created **Jessica Sola 6d ago**

**Details**

Pulse

Participants **4**

✓ Create > Recruit > Testing > Results

**UN Select Participants**  
Due in 2 days - Urgency 45

Select participants for this usability study from the table below.

Search... 142 results Filter Sort Group Fields

<input type="checkbox"/>	Name	Job Title	Alliance	Squad	
<input type="checkbox"/>	Peggy Rogers	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	
<input type="checkbox"/>	Hilario Rosenstengel	Sr. Sales Compensations Analy...	1:1 Customer Engagement	1:1 Alliance TOP	
<input type="checkbox"/>	Venita Fortun	Client Executive	1:1 Customer Engagement	Internal Dev. Service	
<input type="checkbox"/>	Gavan Aldren	Consulting Manager	1:1 Customer Engagement	Financial Services	
<input type="checkbox"/>	Theo Pemberton	Sr. Director, Product Marketing	Product Marketing	Product Marketing	
<input type="checkbox"/>	Gnni Ethelston	Sr. Principle Cloud Dev. Engineer	TSO Cloud Engineering	Cloud Infrastructure	
<input type="checkbox"/>	Bitsy Brandenham	Platform Services Engineer	Platform Services	Platform Services Er	
<input type="checkbox"/>	Deeann Huebner	Jr. Director, Prodcut Marketing	Product Marketing	Product Marketing	04/02/2020
<input type="checkbox"/>	Gunar Vinck	Lead Business Architect	Business Architecture	Quality Services	03/06/2020
<input type="checkbox"/>	Chrotoem Woller	Sr, App. Engineer, Sales Autom...	App. Engineering	Sales Automation	02/06/2020
<input type="checkbox"/>	Derril MacLoughlin	Dir. Front End Engineer	Front End Engineering	Integration	09/18/2019
<input type="checkbox"/>	Mora Scarre	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019

Row density  
Freeze columns  
Auto size columns  
Reset column widths  
Show/hide columns  
Group  
Sort  
Filter  
Save view as...

Cancel Submit

**Details**

**Project Description** Select participants for usability study on case usage history. Participants should be familiar with Agile Studio.

**Desired Participant Qualities**

- Located in North America
- Familiar with Agile Studio

**Priority**  
10

**Status** IN PROGRESS

**Product** Agile Studio

**Feature** --

**Lead Researcher** [Jessica Sola](#)

**Planned start** June 2, 2022

**Planned completion** July 14, 2022

**Updated** [Phillip Wang](#) 2d ago

**Created** [Jessica Sola](#) 6d ago

**Details**

**Pulse**

**Participants** 4

**Tasks**

**UN Review participants** Due in 2 days • Urgency 45 Go

**DC Invite participants** Due in 2 days

**Participants** 4

**Preferred qualities**

- Located in North America
- Familiar with Agile Studio

**Selected participants** 4 results

Name	Job Title	Alliance	Squad	Last Study	
<a href="#">Peggy Rogers</a>	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021	⋮
<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021	⋮
<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020	⋮
<a href="#">Mora Scarre</a>	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019	⋮



**Case usage history** P-253

Priority **10**

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher [Jessica Sola](#)

Planned start June 2, 2022

Planned completion July 14, 2022

Updated [Phillip Wang](#) 2d ago

Created [Jessica Sola](#) 6d ago

**Details**

Pulse

Participants 4

✓ Create
Recruit
Testing
Results

**UN Review participants**  
Due in 2 days • Urgency 45

If you're happy with your selections, submit. If you'd like to make changes, use the ellipses button in the last column of the table to delete or replace participants.

**Selected participants** 4 results Group

✓	Name	Job Title	Alliance	Squad	Last Study	
✓ Gender: Female (3)						
✓	<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	1:1 Alliance TOP	09/12/2021	⋮
✓	<a href="#">Peggy Roggers</a>	Partner Delivery Success Man...	1:1 Customer Engagement	3 Quincy Circle	04/06/2021	⋮
✓	<a href="#">Mora Scarre</a>	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019	⋮
✓ Gender: Male (1)						
✓	<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engine...	07/09/2021	⋮

Go Back
Submit



**Priority**  
10

**Status** IN PROGRESS

**Product** Agile Studio

**Feature** --

**Lead Researcher** [Jessica Sola](#)

**Planned start** June 2, 2022

**Planned completion** July 14, 2022

**Updated** [Phillip Wang](#) 2d ago

**Created** [Jessica Sola](#) 6d ago

Details

Pulse

**Participants** 4

**Tasks**

**UN Invite participants**  
Due in 2 days • Urgency 45 Go

**Participants** 4

**Preferred qualities**

- Located in North America
- Familiar with Agile Studio

**Selected participants** 4 results

Name	Job Title	Alliance	Squad	Last Study	
<a href="#">Peggy Rogers</a>	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021	⋮
<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021	⋮
<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020	⋮
<a href="#">Derril MacLoughlin</a>	Dir. Front End Engineer	Front End Engineering	Integration	09/14/2019	⋮

←  
📎  
0  
👤  
0  
📄  
0

🔔  
🕒

**Case usage history**  
P-253

Priority **10**

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher [Jessica Sola](#)

Planned start June 2, 2022

Planned completion July 14, 2022

Updated [Phillip Wang](#) 2d ago

Created [Jessica Sola](#) 6d ago

Details

Pulse

**Participants** 4

Project

### Editing Participant Invitation Email

Select test type

Is this test moderated?\*

Moderated  Unmoderated

Is this test virtual or in-person?\*

Virtual  In-person

[Cancel](#) [Next](#)

Name	Role	Department	Squad	Last Study
<a href="#">Peggy Rogers</a>	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021
<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021
<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020
<a href="#">Mora Scarre</a>	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019

Results Post-Test

[Go](#)

Search...



**Case usage history**  
P-253

Priority  
**10**

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher [Jessica Sola](#)

Planned start June 2, 2022

Planned completion July 14, 2022

Updated [Phillip Wang](#) 2d ago

Created [Jessica Sola](#) 6d ago

Details

Pulse

**Participants** 4

Project

### Editing Participant Invitation Email

Select test type

Is this test moderated? \*

Moderated  Unmoderated

Is this test virtual or in-person? \*

Virtual  In-person

Office Location \*

Pegasystems, 1 Rogers Street, Camb...

Room \*

...

Input the testing room name and/or number

Results Post-Test

Go

Search...

Squad	Last Study	
1:1 Alliance TOP	09/12/2021	⋮
Cloud Infrastructure Engineering	07/09/2021	⋮
Platform Services Engineering	09/03/2020	⋮
Integration	09/14/2019	⋮

Priority 10

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher Jessica Sola

Planned start June 2, 2022

Planned completion July 14, 2022

Updated Phillip Wang 2d ago

Created Jessica Sola 6d ago

Details

Pulse

**Participants** 4

Project

Name	Role	Department	Squad	Last Study	
Peggy Rogers	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021	⋮
Gnni Ethelston	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021	⋮
Bitsy Brandenham	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020	⋮
Mora Scarre	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019	⋮

### Editing Participant Invitation Email

Select test type

Is this test moderated?\*

Moderated  Unmoderated

Paste the testing link here:\*

...

Cancel Next

**Case usage history**  
P-253

Priority **10**

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher [Jessica Sola](#)

Planned start June 2, 2022

Planned completion July 14, 2022

Updated [Phillip Wang](#) 2d ago

Created [Jessica Sola](#) 6d ago

Details

Pulse

**Participants** 4

Project

### Editing Participant Invitation Email

Select template

Select an email template \*

...

You will have a chance to review the email before you send it.

Cancel Previous Next

Name	Job Title	Alliance	Squad	Last Study
<a href="#">Peggy Rogers</a>	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021
<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021
<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020
<a href="#">Mora Scarre</a>	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019

Search...

0

0

0



Priority 10

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher Jessica Sola

Planned start June 2, 2022

Planned completion July 14, 2022

Updated Phillip Wang 2d ago

Created Jessica Sola 6d ago

Details

Pulse

**Participants** 4

Project

Task

UN

Par

Select

Name	Role	Department	Squad	Last Study	
Peg			1:1 Alliance TOP	09/12/2021	⋮
Gnni Ethelston	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021	⋮
Bitsy Brandenham	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020	⋮
Mora Scarre	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019	⋮

Results Post-Test

Go

Search...

Squad	Last Study	
1:1 Alliance TOP	09/12/2021	⋮
Cloud Infrastructure Engineering	07/09/2021	⋮
Platform Services Engineering	09/03/2020	⋮
Integration	09/14/2019	⋮

### Editing Participant Invitation Email

Enter Details

Test duration (in minutes) \*

Select a test moderator \*

Cancel Previous Next

Priority **10**

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher [Jessica Sola](#)

Planned start June 2, 2022

Planned completion July 14, 2022

Updated [Phillip Wang](#) 2d ago

Created [Jessica Sola](#) 6d ago

- Details
- Pulse
- Participants 4

**UN Invite participants**  
Due in 2 days • Urgency 45

**Subject: You've been selected for usability testing!**

Hi [participant name],

I am in need to test subjects for a brief usability test. You've been hand-picked to participate in this usability study, as we feel you will add value to the product by participating in this test. Please schedule an appointment using the "Schedule Appointment" button at the bottom of this email.

There is nothing you need to prepare for this meeting. During the session, I will provide more details about which feature you'll be evaluating and how the session will be conducted. The **virtual** test will take about **15 minutes**.

Usability tests help us expose the issues with our own design or the function of a feature. As the strategic importance of the usability of our products has increased, we've begun to formalize usability testing as a part of our product development cycle at Pega.

Thank you in advance for your help. Please let me know if you have any questions.

[Researcher's Signature]

[Go Back](#) [Send Email](#)

**Details**

**Project Description** Select participants for usability study on case usage history. Participants should be familiar with Agile Studio.

**Desired Participant Qualities**

- Located in North America
- Familiar with Agile Studio



✓ Create

Recruit

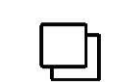
Testing

Results



**Invite participants**  
Due in 2 days • Urgency 45

Edit



Copy email body

**Subject: You've been selected for usability testing!**

Hi [participant name],

I am in need to test subjects for a brief usability test. You've been hand-picked to participate in this usability study, as we feel you will add value to the product by participating in this test. Please schedule an appointment using the "Schedule Appointment" button at the bottom of this email.

There is nothing you need to prepare for this meeting. During the session, I will provide more details about which feature you'll be evaluating and how the session will be conducted. The **virtual** test will take about **15 minutes**.

Usability tests help us expose the issues with our own design or the function of a feature. As the strategic importance of the usability of our products has increased, we've begun to formalize usability testing as a part of our product development cycle at Pega.

Thank you in advance for your help. Please let me know if you have any questions.

[Researcher's Signature]

Go Back

Send Email

Priority  
**10**

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher [Jessica Sola](#)

Planned start June 2, 2022

Planned completion July 14, 2022

Updated [Phillip Wang](#) 2d ago

Created [Jessica Sola](#) 6d ago

Details

Pulse

Participants 4

### Details

**Project Description** Select participants for usability study on case usage history. Participants should be familiar with Agile Studio.

- Desired Participant Qualities**
- Located in North America
  - Familiar with Agile Studio



**Priority**  
10

**Status** IN PROGRESS

**Product** Agile Studio

**Feature** --

**Lead Researcher** [Jessica Sola](#)

**Planned start** June 2, 2022

**Planned completion** July 14, 2022

**Updated** [Phillip Wang](#) 2d ago

**Created** [Jessica Sola](#) 6d ago

**Details**

**Pulse**

**Participants** 4

**Tasks**

- UN Upload script**  
Due in 2 days • Urgency 95 Go
- UN Exit questionnaires**  
Due in 10 days • Urgency 45
- DC Upload report**  
Due in 11 days

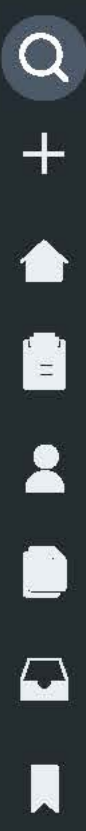
**Participants** 4

**Preferred qualities**

- Located in North America
- Familiar with Agile Studio

**Selected participants** 4 results

Name	Job Title	Alliance	Squad	Last Study	
<a href="#">Peggy Rogers</a>	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021	⋮
<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021	⋮
<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020	⋮
<a href="#">Derril MacLoughlin</a>	Dir. Front End Engineer	Front End Engineering	Integration	09/14/2019	⋮



**Priority**  
10

**Status** IN PROGRESS

**Product** Agile Studio

**Feature** --

**Lead Researcher** Jessica Sola

**Planned start** June 2, 2022

**Planned completion** July 14, 2022

**Updated** Phillip Wang 2d ago

**Created** Jessica Sola 6d ago

**Details**

Pulse

Participants 4



**UN Upload script**  
Due in 2 days - Urgency 45

Upload usability testing script \* i

Drag and drop or [choose files](#)

Cancel

Submit

**Details**

**Project Description** Select participants for usability study on case usage history. Participants should be familiar with Agile Studio.

- Desired Participant Qualities**
- Located in North America
  - Familiar with Agile Studio



**Priority**  
10

**Status** IN PROGRESS

**Product** Agile Studio

**Feature** --

**Lead Researcher** [Jessica Sola](#)

**Planned start** June 2, 2022

**Planned completion** July 14, 2022

**Updated** [Phillip Wang](#) 2d ago

**Created** [Jessica Sola](#) 6d ago

- Details
- Pulse
- Participants** 4

**Tasks**

- UN **Exit questionnaires**  
 Due in 11 days • Urgency 65
- UN **Upload report**  
 Due in 12 days • Urgency 45

[Go](#)

**Participants** 4

**Preferred qualities**

- Located in North America
- Familiar with Agile Studio

**Selected participants** 4 results

Name	Job Title	Alliance	Squad	Last Study	
<a href="#">Peggy Rogers</a>	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021	⋮
<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021	⋮
<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020	⋮
<a href="#">Derril MacLoughlin</a>	Dir. Front End Engineer	Front End Engineering	Integration	09/14/2019	⋮

←
📎
1
👤
0
🏠
0



**Case usage history**  
P-253

Priority **10**

Status **IN PROGRESS**

Product Agile Studio

Feature --

Lead Researcher [Jessica Sola](#)

Planned start June 2, 2022

Planned completion July 14, 2022

Updated [Phillip Wang](#) 2d ago

Created [Jessica Sola](#) 6d ago

**Details**

Pulse

Participants **4**

**Tasks**

**UN Exit questionnaires**  
Due in 11 days • Urgency 65

Update information for the participants below.

Record the Interest Level that participants self-reported. Also record your opinion on their usability testing expertise in the following columns: Detail of responses, Speed of responses, Attention level.

Name	Interest Level	Detail of responses	Speed of responses	Attention level
<a href="#">Peggy Rogers</a>	...	...	...	...
<a href="#">Gnni Ethelston</a>	...	...	...	...
<a href="#">Bitsy Brandenham</a>	...	...	...	...
<a href="#">Derril MacLoughlin</a>	...	...	...	...

Cancel
Save for Later
Submit

**Details**

**Project Description** Select participants for usability study on case usage history. Participants should be familiar with Agile Studio.

- Desired Participant Qualities**
- Located in North America
  - Familiar with Agile Studio

←  
📎  
1  
🔍  
0  
🏠  
0

**Priority**  
10

**Status** IN PROGRESS

**Product** Agile Studio

**Feature** --

**Lead Researcher** [Jessica Sola](#)

**Planned start** June 2, 2022

**Planned completion** July 14, 2022

**Updated** [Phillip Wang](#) 2d ago

**Created** [Jessica Sola](#) 6d ago

- Details
- Pulse
- Participants** 4

**Tasks**

UN **Upload report**  
Due in 10 days • Urgency 45 Go

**Participants** 4

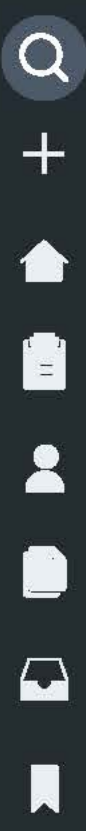
**Preferred qualities**

- Located in North America
- Familiar with Agile Studio

**Selected participants** 4 results

Name	Job Title	Alliance	Squad	Last Study	
<a href="#">Peggy Rogers</a>	Partner Delivery Success Mana...	1:1 Customer Engagement	1:1 Alliance TOP	09/12/2021	⋮
<a href="#">Gnni Ethelston</a>	Sr. Principle Cloud Dev. Engine...	TSO Cloud Engineering	Cloud Infrastructure Engineering	07/09/2021	⋮
<a href="#">Bitsy Brandenham</a>	Platform Services Engineer	Platform Services	Platform Services Engineering	09/03/2020	⋮
<a href="#">Derril MacLoughlin</a>	Sr. Front End Engineer	Front End Engineering	Integration	09/14/2019	⋮

←  
1  
0  
0



Priority 10
Status IN PROGRESS
Product Agile Studio
Lead Researcher Jessica Sola
Planned start June 2, 2022
Planned completion July 14, 2022
Updated Phillip Wang 2d ago
Created Jessica Sola 6d ago

Details

Pulse

Participants 4



UN Upload report
Due in 1 day - Urgency 45

Upload usability testing report \*
Drag and drop or choose files

Cancel

Submit

Details

Project Description Select participants for usability study on case usage history. Participants should be familiar with Agile Studio.

- Desired Participant Qualities
• Located in North America
• Familiar with Agile Studio



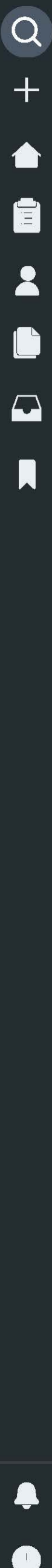


Search...

6,003 results

Filter Sort Group

User ID	Name	Job Title	Alliance	Squad	Location	Start Date
U-921	<a href="#">Jessica Polaski</a>	Partner Delivery Success Manager	1:1 Customer Engagement	1:1 Alliance TOP	Cambridge, MA, USA	09/12/2021
U-4742	<a href="#">Jon Grimmel</a>	Sr. Sales Compensation Analyst	1:1 Customer Engagement	1:1 Alliance TOP	Cambridge, MA, USA	05/04/2021
U-1155	<a href="#">Peggy Roggers</a>	Client Executive	1:1 Customer Engagement	Internal Dev. Services	Cambridge, MA, USA	04/06/2021
U-2400	<a href="#">Theo Smith</a>	Sr. Principle Cloud Dev. Engineer	TSO Cloud Engineering	Cloud Infrastructure Services	Cambridge, MA, USA	03/04/2021
U-777	<a href="#">Gavan Aldren</a>	Sr. Director, Product Marketing	Product Experience	Financial Services	Cambridge, MA, USA	07/09/2021
U-859	<a href="#">Linda Johnson</a>	Consulting Manager	Product Experience	Financial Services	Cambridge, MA, USA	09/07/2019
U-1626	<a href="#">Gnni Ethelston</a>	Jr. Director, Product Management	1:1 Customer Engagement	Product Marketing	Cambridge, MA, USA	09/03/2020
U-1242	<a href="#">Annmarie Pemberton</a>	Sr. App. Engineer, Sales Automation	Sales Automation & Internal C...	Sales Automation	Cambridge, MA, USA	04/02/2020
U-2159	<a href="#">Deeann Huebner</a>	Lead Business Architect	Customer Service	Quality Services	Cambridge, MA, USA	03/06/2020
U-467	<a href="#">Gunar Vinck</a>	Assoc. App. Engineer, Cosmos	Enablement	Intelligent Automation Enable...	Cambridge, MA, USA	02/06/2020
U-2852	<a href="#">Chrootoem Woller</a>	Resource Manager	Customer Service	Customer Service Core	Cambridge, MA, USA	09/30/2019
U-1226	<a href="#">Mead Knewstub</a>	Customer Engagement Sales Spec...	Financial Services	Financial Services	Cambridge, MA, USA	09/22/2019
U-2718	<a href="#">Bobina Coolican</a>	Sr. Solutions Consultant	1:1 Customer Engagement	Customer Service Core	Cambridge, MA, USA	09/20/2019
U-2253	<a href="#">Derril MacLoughin</a>	Innovation Lead - Business	1:1 Customer Engagement	Financial Services	Cambridge, MA, USA	09/18/2019
U-2716	<a href="#">Mora Scarre</a>	Lead Business Architect	1:1 Customer Engagement	Decisioning Runtime	Cambridge, MA, USA	09/14/2019
U-891	<a href="#">Henry Addams</a>	Software Architect, Machine Learn...	Enablement	Machine Learning & AI	Cambridge, MA, USA	08/02/2019
U-654	<a href="#">Filberte Penningon</a>	Software Architect, Quality Services	Software Delivery Excellence	Quality Services	Cambridge, MA, USA	07/12/2019
U-920	<a href="#">Derek Samett</a>	Graphic Designer	Product Experience	Design	Cambridge, MA, USA	06/12/2019
U-2896	<a href="#">Polly Esland</a>	Sr. Project Delivery Leader	Software Delivery Experience	Quality Services	Cambridge, MA, USA	04/11/2019



Gnni Ethelston

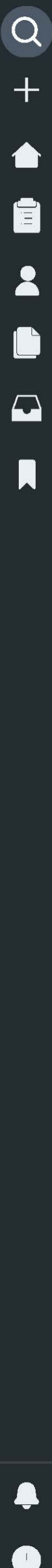
- Details**
- Survey Responses
- Testing Experience
- Project History 4

### Details

Email	<a href="mailto:gnni.ethelston@pega.com">gnni.ethelston@pega.com</a>		
Job Title	Senior Principle Cloud Development Engineer		
Alliance	TSO Cloud Engineering		
Tribe	Cloud Development		
Squad	Cloud Infrastructure Services		
Manager	<a href="#">David Fuller</a>		
Start Date	2019		
Location	Cambridge, MA, USA		
Work Modality	Hybrid	Studies this Year	1
Last Study	3 Mar 2022		

### Demographic Information

Gender	Male	Tech literacy	Advanced
Pronouns	he/him		



Gnni Ethelston

- Details
- Survey Responses**
- Testing Experience
- Project History 4

### Survey Responses

Screen Magnification	<b>Yes</b>	Mouse	<b>Yes</b>	Do you find it difficult to use a mouse or keyboard for prolonged periods of time?
Closed Captions or Transcripts	No	Touchpad	<b>Yes</b>	No
Noise-Cancelling Headphones	<b>Yes</b>	Keyboard	No	Do you use any browser extensions to make your workday easier? Which ones?
Memory Tricks	No	Adaptive Mouse	No	Yes, Readability
Highlight Portions of Text	No	Alternative Input Device	No	
Screen Readers	No	On-Screen Keyboard	No	
Refreshable Braille Displays	No	Voice Recognition	No	
Dictation Software (speech-to-text)	No			
Read Aloud Software (text-to-speech)	No			
Voice Recognition Software	No			





Gnni Ethelston

Details

Survey Responses

**Testing Experience**

Project History 4

## Usability Testing Experience

### Level

Level Intermediate

### Performance Ratings

Detail Somewhat detailed

Speed Neither fast nor slow

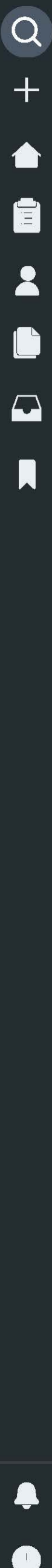
Attention Very focused

### Interest Level

Are you interested in participating in more usability tests like this in the future?

Somewhat Interested





Gnni Ethelston

Details Survey Responses Testing Experience **Project History** 4

Search...

4 results

Filter Sort Group |

Project	ID	Status	Lead Researcher	Date	
<a href="#">CSI</a>	P-2593	IN PROGRESS	<a href="#">Marina Miaoulis</a>	09/12/2021	⋮
<a href="#">Upload Excel</a>	P-403	COMPLETE	<a href="#">Phillip Wang</a>	05/04/2021	⋮
<a href="#">Launchpad: Definitions</a>	P-1155	COMPLETE	<a href="#">Jessica Sola</a>	04/06/2021	⋮
<a href="#">Launchpad: Card Sorting</a>	P-2400	COMPLETE	<a href="#">Jessica Sola</a>	03/04/2021	⋮